

# HyPanel Lux User Guide V2.3.0



# Akubela User Guide



Smarter Home  
Sweeter Life

## Introduction

This guide provides an overview of the features and functions of Akubela HyPanel Lux (version 61.1.23.23).

## Before You Start

Akubela allows you to configure and control your home with HyPanel devices, the user web portal and BelaHome app, with or without a cloud connection.


This section clarifies some terms you may encounter in this guide: the home center device, the user web portal, and the Auto Discovery mode.

## What the home center is

The home center is the main control hub for all devices in your home. Each home center has an online web interface for advanced settings. When a device is designated as the home center during the initial setup, it becomes your primary controlling center with exclusive capabilities. With the home center and its user web interface, you can tailor your smart home system including but not limited to:

- Manage all family members accounts.
- Create and personalize your automation scenes.
- Configure the default security modes and create custom modes.
- Reset arming/disarming code and the PIN password for system lock.
- Customize the functions displayed on specific panels.

## Identify the designated home center

To see which device is the home center within the family, swipe down from top edge of any HyPanel's screen, then tap  > **System Settings** > **About** > **Home Center MAC**.

## Login to user web portal

To log in to the user web portal, do one of the following based on the home center device's cloud connection status:

1. **When connected to the cloud.** Log in to the family's administrator account at <https://my.akubela.com>.

*How to get the administrator account?  
Please see here.*



2. **When never connected with the cloud.**

- Make sure your computer and the devices are on the same local network.
- Type in the home center device's IP address into the browser.

`http://192.168.2.38/loginView`

- Log in with the administrator account whose default username and password are both *Admin888*.

You can see [here](#) to learn more about the user web portal.

## Usage modes

You can use devices with or without cloud connectivity, depending on how your service provider sets them up.

### Auto Discovery Mode

When the Auto Discovery mode is selected in the initial setups, then the entire system runs on the same local network without a cloud connection. This mode automatically groups all HyPanel devices and door phones in the same network into one family. In this mode, your data remains on the device, not the cloud, for more privacy and security.

Note that if you use the Auto Discovery mode and never establish cloud connection, the following functions are unavailable:

- Receive updates pushed by the cloud server,

Remotely control devices via BelaHome App. In this case, the app can only be used usage within the local area network.

Devices in Auto Discovery mode can be connected to the cloud at any time. To do it, please contact your service provider.

## **Cloud mode**

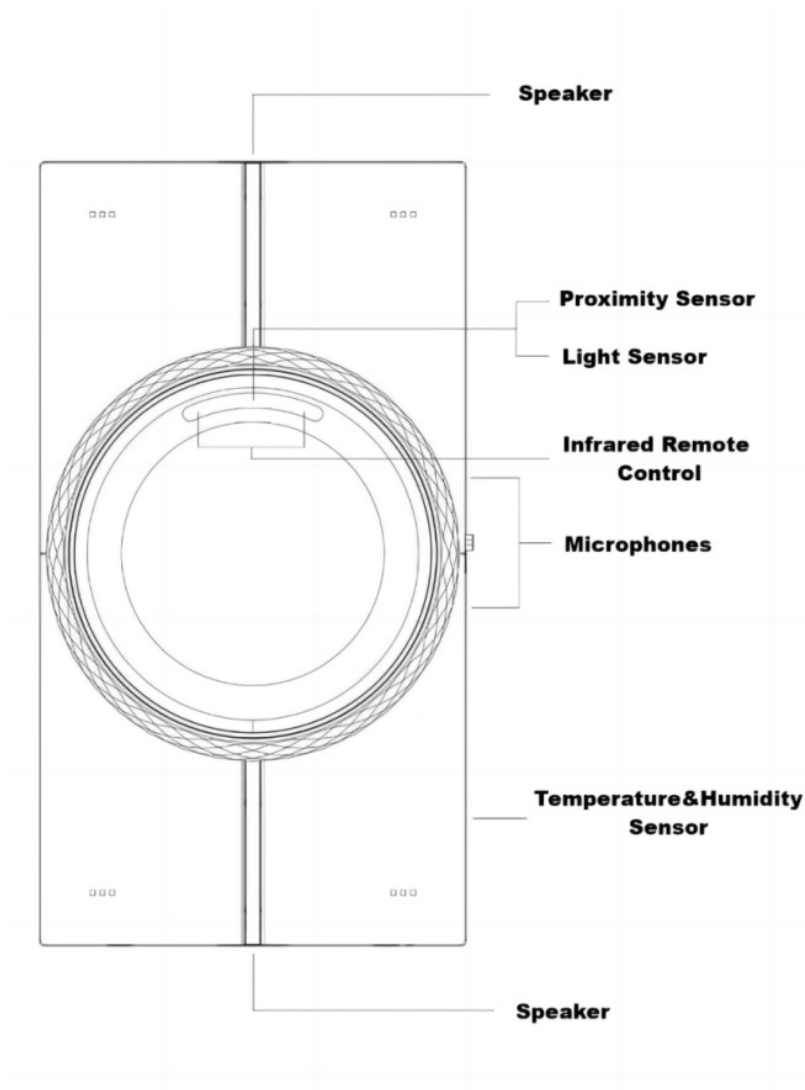
When your service provider connects your devices to an internet network and selects the Installation Code during the initial setup, all your devices will be connected to the cloud. In this case, all devices operate with full functionality, receiving updates pushed by the cloud server and allowing remote control through the BelaHome App.

Please be aware that if cloud-connected devices switch their network connection from the Internet to a local area network, the following functions will become unavailable:


- Reset system locks and arming code via registered email;
- Use BelaHome app when the phone connected to the Internet.

## **Get started**

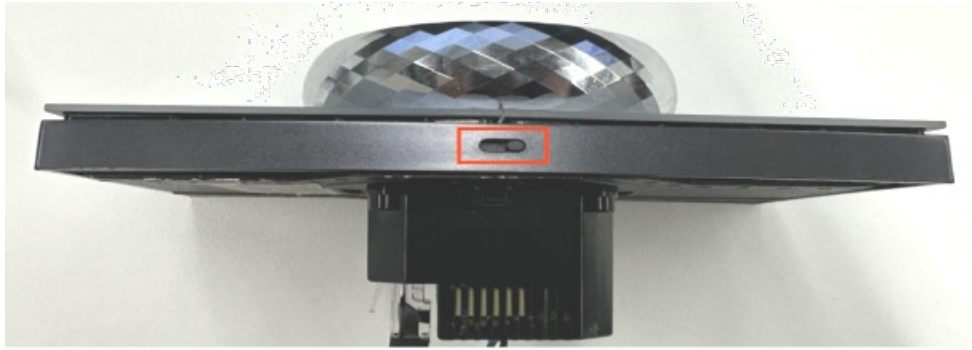
### **Your HyPanel Lux**



## Knob

HyPanel Lux features a multifunctional knob designed for interactive control. Rotate the outer rim to navigate between screens, select options, and even control desired connected relay or automation scene. To customize its function, swipe down from the top edge of any screen, and tap  > **System Settings** > **Key Control** > **Knob**.

You can customize the rotating sensation with two options: a stepless, smooth rotation or a stepped, clicking rotation. To change and experience the different rotating feedback, simply toggle the physical switch on the long side edge of the device.



## RGB light ring

Next to the outer ring is an RGB light ring that dynamically shifts its color based on device interactions. For instance, it illuminates blue when receiving a call and switches to an orange hue when activating an automation scene.

To disable the color display of the light ring, swipe down from the top edge of any screen, and tap  > Display > Indicator Light > RGB Light Ring.

## Physical buttons


### Functions

The four physical buttons allows you to:

- Open/close the desired relay or device connected to the HyPanel Lux.
- Activate scenes with the manual condition.
- Make SOS calls when your family's emergency numbers are added and SOS feature are enabled.

For unconfigured buttons, simply press them to quickly access the key control screen.




To customize or change the function of each button, swipe down from the top edge of any screen, tap  > **System Settings** > **Key Control**, tap the desired button and select its function.

Once configured, [a button function guide](#) will appear and displays the configured functions.



## Indicator lights

The indicator lights on the four buttons can be turned off, set to automatically turn on at a preset time, or have their brightness adjusted. To configure the indicator lights, tap  > **Display** > **Indicator Light**.

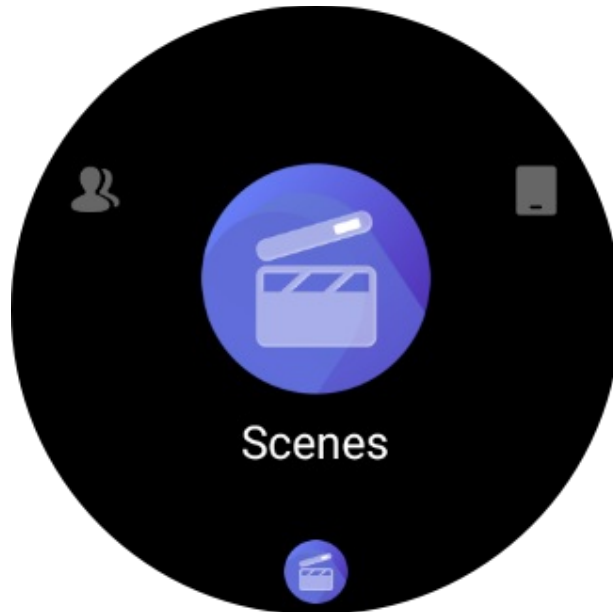


The indicator light status varies according to different actions:

- When pressed to open the designated device, the specific light shines brighter than others.
- When pressed to close the designated device, the specific light dims to match the brightness of others.
- When pressed to run the designated scene or when not configured, the specific light flashes twice slowly.

## Home screen

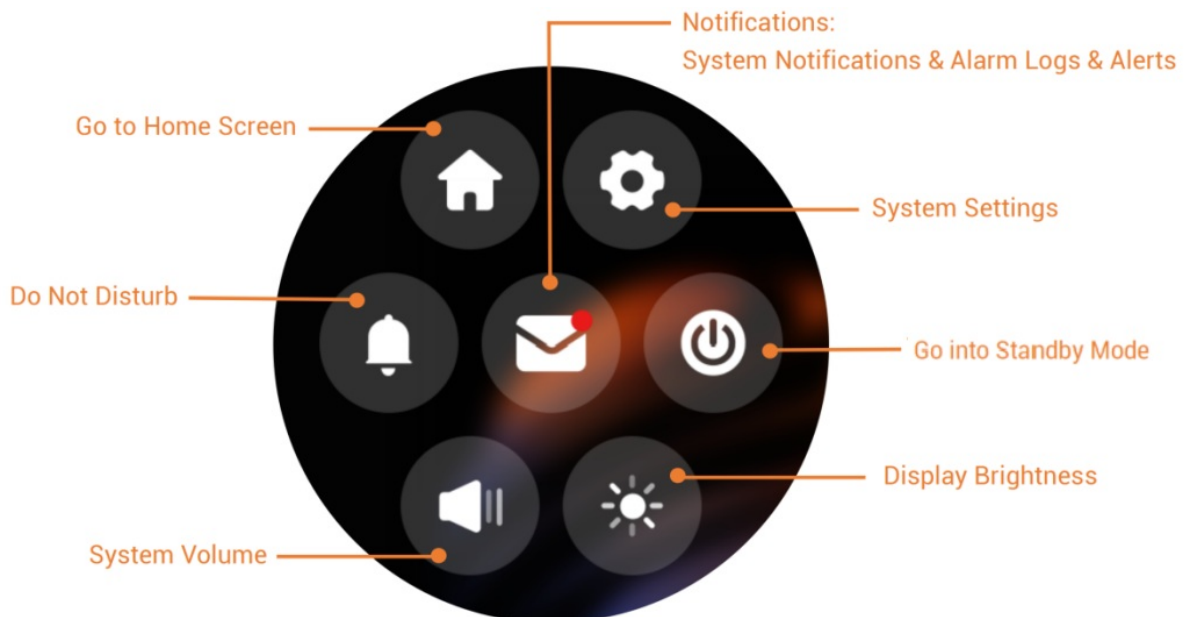
By default, the function tabs - Contacts, Devices, and Scenes - are visible on the Home screen. To access a desired feature, either tap its icon or rotate the knob.



You can display more features by setting up on the [user web portal](#).


## Control center

To open the Control Center (see below) for quick control, swipe down from the top edge of any screen.



## Check the server status

When you find some features do not work, you can firstly check if the server connection is normal.

1. Swipe down from the top edge of any screen, and tap  > **System Settings > Connect Status.**

2. The status of your server connection will display in the center.
  - The screen that displays the following image indicates that your device is connected to the server already.



- If it shows connection error, contact your service provider or Akubela technical team for help.

## Personalize Your System


### Connect to the Internet

Typically, the network is configured by your service provider during installation. You can modify the Wi-Fi network or connect the device to a local area network (LAN) anytime, be aware that it may affect certain functions. To ensure continued proper operation, please check with your service provider before making any network changes.

#### NOTE:

All panels within the family should be in the same LAN to ensure the proper communication. If you need to use SIP call and BelaHome app's remote control function, panels must be connected to the cloud and Internet.

### Change your Wi-Fi network


1. Swipe down from the top edge of any screen to open Control Center, and tap  > **Wi-Fi**.
2. Choose the network you want to join.
3. Enter the password if required, and tap **Connect**.



To see the IP address, tap  > **System Settings > About > Wi-Fi IP**.

## Configure LAN network

You can configure a LAN network if needed.


1. Swipe down from the top edge of any screen to open Control Center, and tap  > **Ethernet**.
2. On the Network view, do any of the following:
  - Toggle on DHCP feature, and the device will be assigned IP address automatically.




- Toggle off DHCP feature, and enter IP Address, Sub-net Mask, Gateway, Preferred DNS Server, and Alternate DNS Server manually.



Put HyPanel Lux in standby mode


To put HyPanel Lux in standby mode quickly, swipe down from the top edge of any screen, and tap .

You can customize how long the device takes to enter the standby mode by tapping  > Display > Screen Saver > Go into Standby. For example, if you choose 1 min, then HyPanel Lux will enter standby mode in 1 minute of inactivity.



Change the screen saver settings

In Display settings, you can turn the screen saver on or off, and choose the screen saver style.

1. Swipe down from the top edge of any screen, then tap  > **Display > Screen Saver.**



2. Do any of the following:

- Turn on or off the the toggle next to **Screen Saver On.**

When it is enabled, HyPanel Lux in standby mode will display photos and images; when disabled, the display just stays off.

- Schedule the screensaver to turn on automatically by setting **Screen Saver Times and Repeat options.**
- Choose a screen saver style.

Select **Photo Wall** from the menu if you want to play images.


To add your preferred photos, see [here](#).



## Set up Do Not Disturb

If you do not want to be disturbed by calls, messages, or notifications, you can turn on the Do Not Disturb (DND) feature.


### Quickly turn DND on or off

You can manually turn the DND feature on by swiping down from the top edge of any screen, and tapping . The icon will turn to  when the DND is enabled. Tap the icon again to turn the DND off.

This feature can also be set up by going to  > DND.

### Schedule the DND to turn on automatically

To schedule a DND to turn on automatically at certain times, do as the following:

1. Swipe down from the top edge of any screen to open Control Center, and tap  > DND.
2. Toggle on DND.
3. Toggle on Specific Time.
4. Set the DND start time and end time. DND will be activated automatically during the designated period and deactivated outside these hours.


5. Specifies the number of times the DND schedule will be repeated.  
The default setting is 1 time.

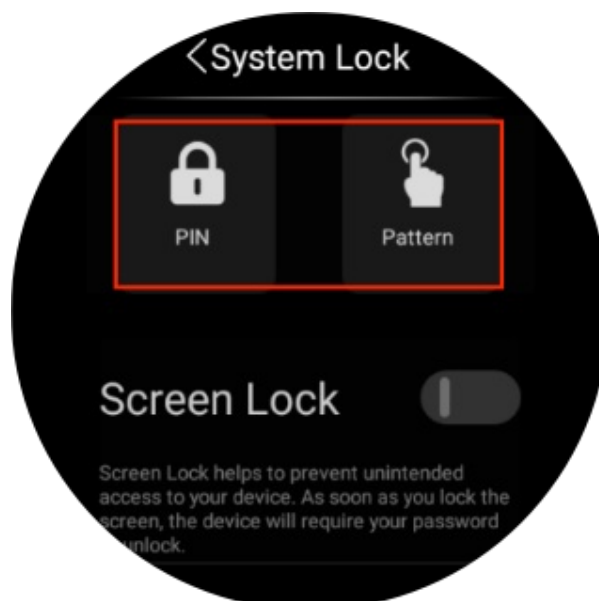
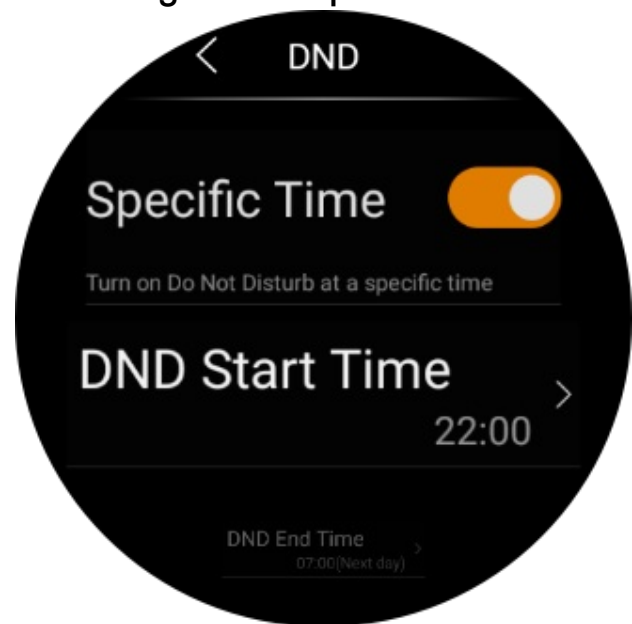
Once you set the times, all the calls and notifications will be silenced in this period. However, the alarm still sounds when the DND is enabled.

## Protect your HyPanel Lux

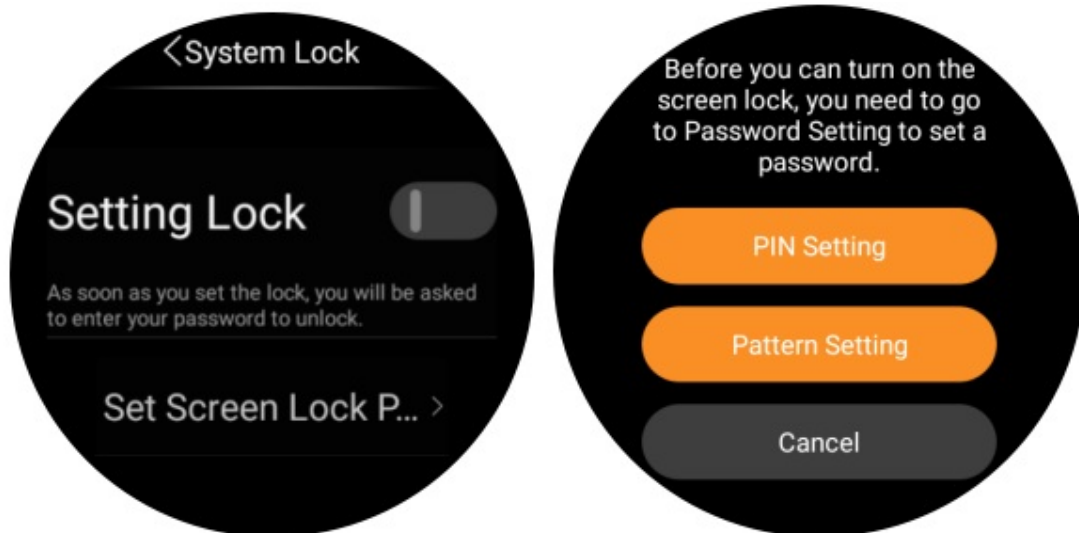
For better security, use screen lock or settings lock to prevent unintended access to your device or the settings screen.

### Set up screen lock

1. Swipe down from the top edge of any screen to open Control Center, and tap  > **System Lock**.
2. Do any of the following:
  - Tap **PIN** or/and **Pattern** and follow the onscreen instructions to set a screen lock directly.



- Toggle on **Screen Lock** to set a password to unlock the screen when you wake it, and follow the onscreen instructions.
- Toggle on **Setting Lock** to prevent unwanted access to the Settings screen, and follow the onscreen instructions.

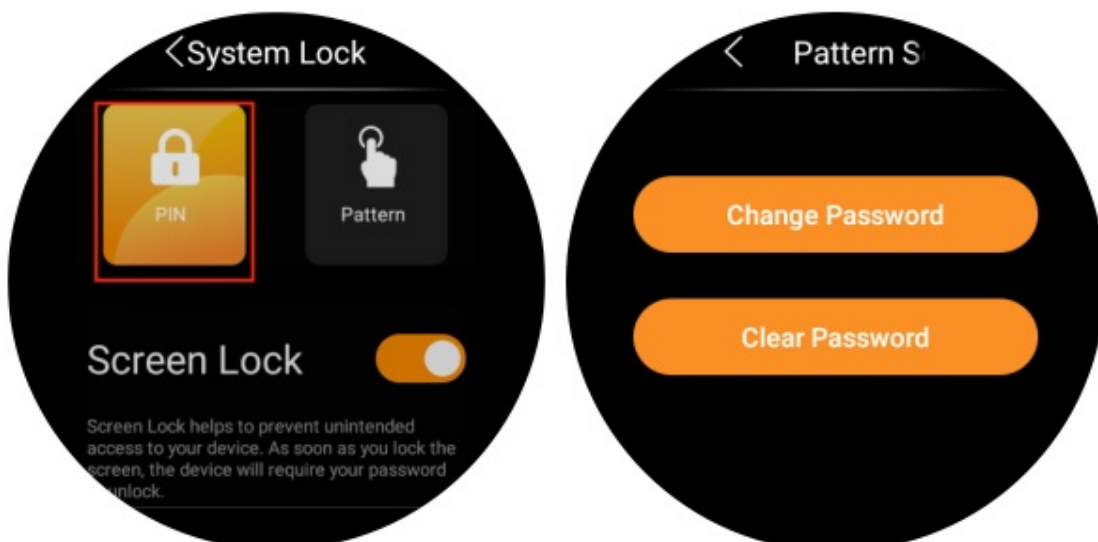


#### NOTE:

The Screen Lock and the Settings Lock share the same pattern password. When both of the locks are enabled, you only need to draw the pattern password once to access the device and the Settings screen.

#### Clear or change screen lock

To modify or delete passwords, tap the relevant password type, choose between **Change Password** and **Clear Password**, and follow the onscreen instructions.

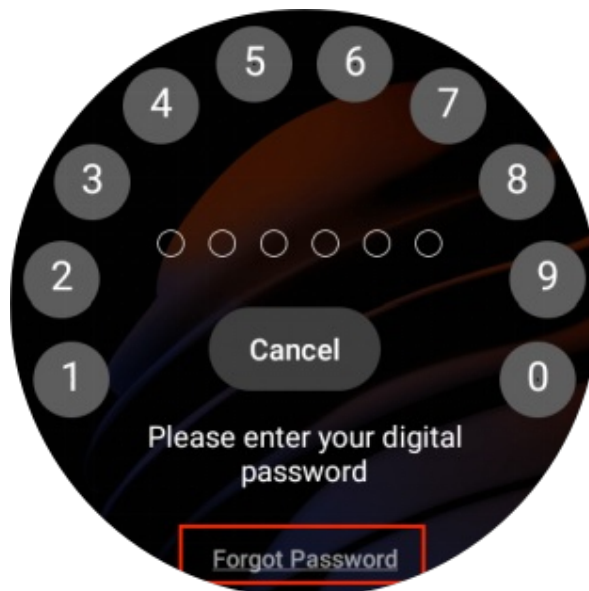


## Forgot password

To clear the forgotten current password, tap **Forgot Password** on the password required screen and follow the onscreen instructions. Two resetting options are provided based on your cloud connection status.

- Via reset email

If you've registered the administrator account and ensure that the devices are connected to the Internet, a password reset email will be sent to the family's administrator email address once you tap **Forgot Password**. Follow the instructions included to clear the password.



- On the user web portal

Visit the user web portal, find the specific HyPanel, and click > **Reset** > **Reset Panel screen lock password**.

See [here](#) for the detailed instructions.

## Manage Devices

### Add ZigBee Devices

HyPanel Lux can connect to many ZigBee devices, such as sensors, emergency button, IR controller, thermostat, smart switch, and more. For example, you can add and fit a CO sensor in your kitchen to identify carbon monoxide leaks.


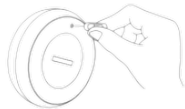

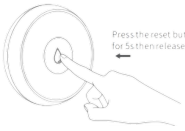
**NOTE:**


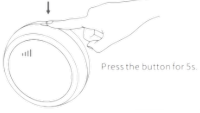



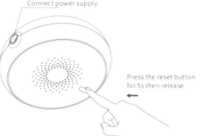

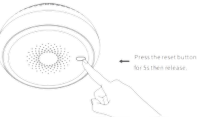
The transmission distances of ZigBee signal may vary by environmental characteristics and more. For optimal performance, add ZigBee devices to the HyPanel Lux within the same room.


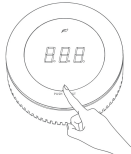

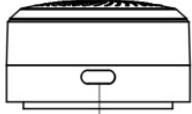
**Put Devices in pairing mode**

Before pairing the ZigBee devices with the HyPanel Lux, you should know how to put them in the pairing mode. Here are some examples.


To put devices not listed below in pairing mode, you can refer to their manuals.

ZigBee device	How to put it to the pairing mode	
 <p>Smart Emergency Button</p>	<p>Insert a pin into the reset hole at its back cover for 5 - 10s until the green light flashes quickly.</p>	
 <p>Smart Flood Sensor</p>	<p>Press and hold the reset button on the front for 5 - 10s until the green light flashes quickly.</p>	 <p>Press the reset button for 5s then release.</p>

<p><b>Smart Temperature and Humidity sensor</b></p>  <p>A circular white sensor with a digital display showing 23.8°C and 68.6% humidity.</p>	<p>Press and hold the reset button on the side for 5 - 10s until the signal icon flashes quickly.</p>	 <p>Diagram showing a hand pressing a small button on the side of the sensor. Text: "Press the button for 5s."</p>
<p><b>Smart Motion Sensor</b></p>  <p>A white, dome-shaped sensor with a flat base.</p>	<p>1. Rotate the battery cover anticlockwise to open. 2. Press and hold the reset button for at least 5s until the green light flashes quickly.</p>	 <p>Diagram showing the back of the sensor with the battery cover open and a hand pressing a button. Text: "Press the reset button for 5s."</p>
<p><b>Smart Gas Sensor</b></p>  <p>A circular white sensor with a perforated front face.</p>	<p>Press and hold the reset button on the front for at least 5s until the green light flashes quickly.</p>	 <p>Diagram showing a hand pressing a button on the front of the sensor. Text: "Connect power supply" and "Press the reset button for 5s then release."</p>
<p><b>Smart Smoke Sensor</b></p>  <p>A circular white sensor with a perforated front face and a small microphone-like opening at the bottom.</p>	<p>Press and hold the reset button on the front for at least 5s until the green light flashes quickly.</p>	 <p>Diagram showing a hand pressing a button on the front of the sensor. Text: "Press the reset button for 5s then release."</p>

<p><b>Smart CO Sensor</b></p> 	<ol style="list-style-type: none"> <li>1. Power on the sensor, and wait for its indicator light to change from yellow to green.</li> <li>2. Press and hold the button on the front for at least 5s until the green light flashes quickly.</li> </ol>	 <p>Long press the button for 5 seconds and release.</p>
<p><b>IR Controller</b></p> 	<ol style="list-style-type: none"> <li>1. Power the controller by connecting it to a wall charger using the included USB cable.</li> <li>1. Press and hold the button on the side of the controller until the green light flashes slowly and a beep sound is heard.</li> </ol>	 <p>LED indicator Networking button</p>

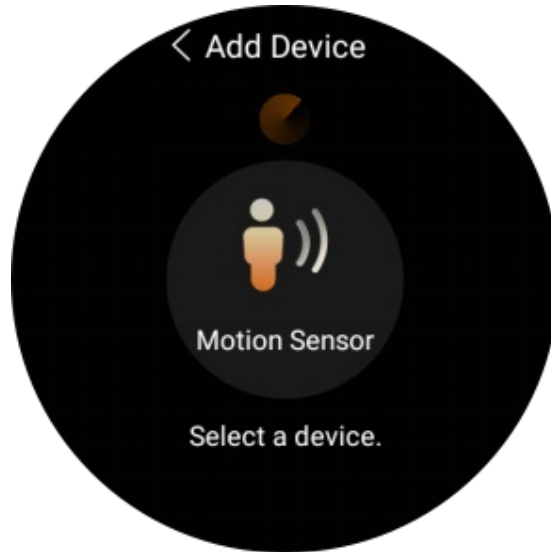
### Pair devices with HyPanel Lux

1. Swipe down from the top edge of any screen to open Control Center, and tap  > Add Device. During the adding, the RGB light ring turns to orange and a white light rotates.



2. Put the ZigBee device you want to add in pairing mode.

3. The screen displays the searched device. Tap it to go to the next step.

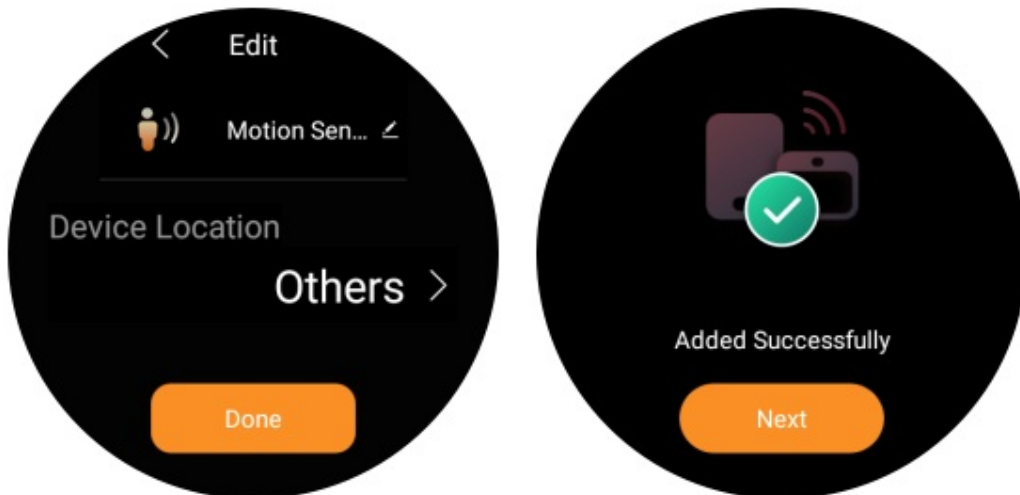


**NOTE:**

If the device appears as Unknown, you can set its type before proceeding to the next step.



4. Name the device and choose its location, tap Done.



5. The newly added device will be showed on the Devices screen.



You can also learn more about how to add ZigBee devices from [user web portal](#) or [BelaHome app](#).

### Add third-party smart home devices

Third-party smart home devices, such as Philips Hue, Ring Video Doorbell, Ecobee thermostat, Lutron Caseta, TP-Link kasa, Sonos, and more, can be added or removed on user web portal, or via BelaHome App.

To add a device, refer to any of the instructions:


- Using [BelaHome app](#);
- On the [user web portal](#).

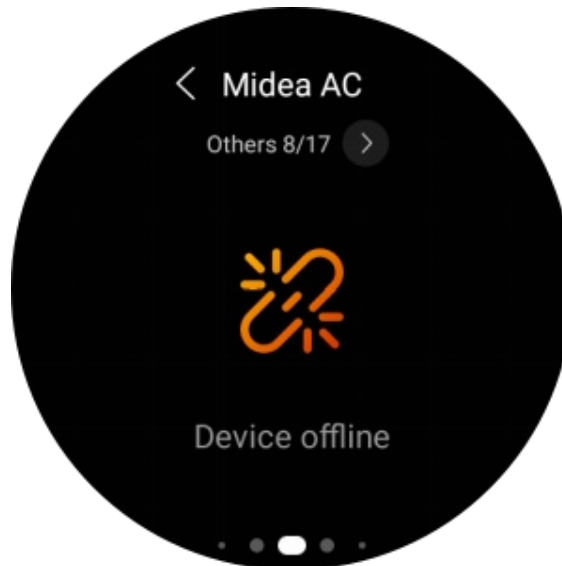
To delete a device, refer to any of the following:

- Using [BelaHome app](#);
- On the [user web portal](#).

### Check if the device is connected

You can inspect the device's connection status if it experiences malfunctions.

1. Go to **Devices** , and find the desired device.
2. The offline devices have the below icon.



### Filter devices by locations

You can see the device list in each room easily by using the filter.

1. Go to **Devices** , and tap the room name at the top of the screen.



2. Select the desired location from the room list.



## Control devices

### Relays

The F51-R2-EU version of HyPanel allows direct connection to two relays whose type can be switch, light, fan, heating/cooling system, and shade. You need to change the default relay type to the one you need via BelaHome app. For the detailed instructions, see [here](#).

To open a relay, tap its button. Its background turns to be highlighted, indicating that the relay is opened.



To close the relay, tap it again, and its background dims.



### **Switch, plug, and socket**



To turn on your switch, socket, siren or a light, on Devices screen, find the desired device, and tap the button in the middle of the screen.

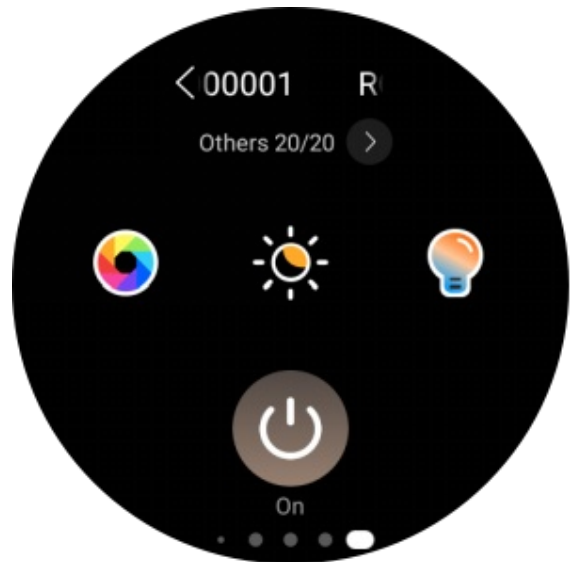



## Lighting

Some lights can only be turned on or off with a single tap, while others like RGB lights, offer more features such as color adjustment, brightness control, and so on.


To control a RGB light, do the following:

1. To turn the light on or off, tap .
2. To adjust its brightness, tap , then rotate the knob to adjust the brightness.




3. To change the light color, tap , and rotate the knob to pick the desired color from the palette.

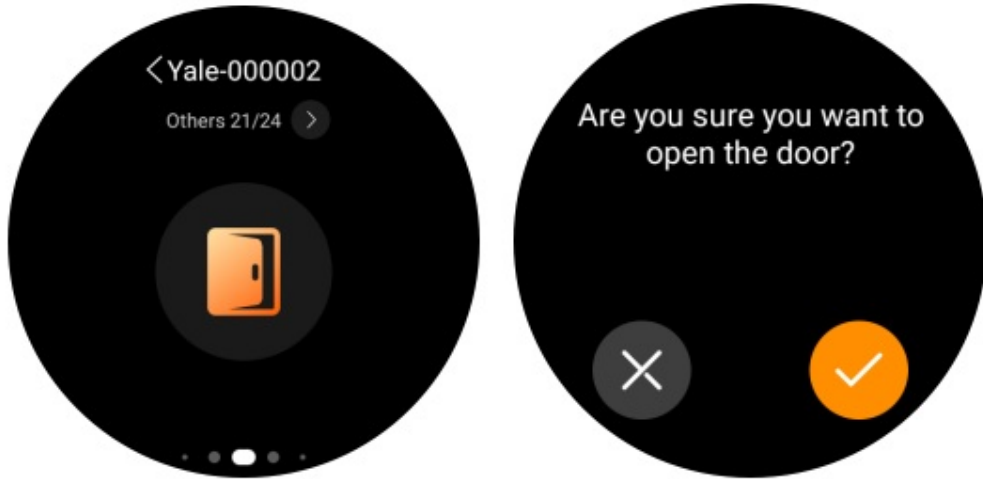


4. To make the light color temperature warmer or cooler, tap , and rotate the knob to adjust the slider.




## Door lock

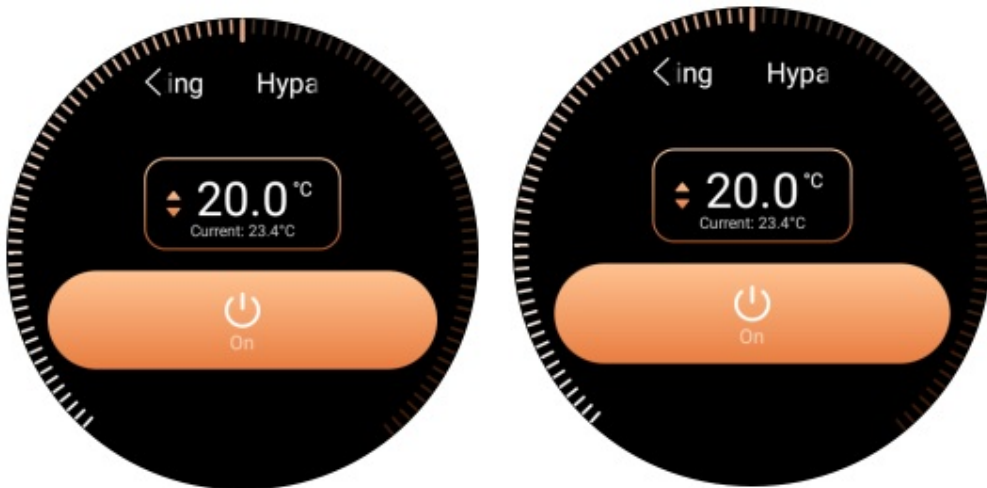
On Devices screen, find the desired smart lock, tap  and confirm your choice.



## Heating, cooling, and thermostat

### Heating and cooling

To adjust the target temperature, simply tap On > , and rotate the knob to adjust the temperature.



To close the device, tap  and its background dims.





## Thermostat

To control the thermostat, tapping On >








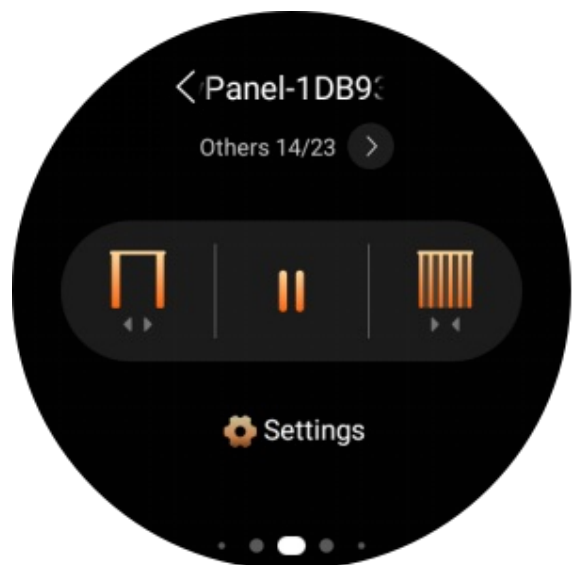
and do any of the following.

1. Rotate the knob to set up the desired temperature.
2. Tap  to switch the mode between heating and cooling.
3. Tap  to turn the thermostat on or off.



## Shade

1. Go to Devices , and find the desired shade relay.
2. Do any of the following:
  - Tap  to open the shade.
  - Tap  to close the shade.
  - Tap  to stop the shade when it reaches the desired position.
  - Tap  Settings for advanced functions.

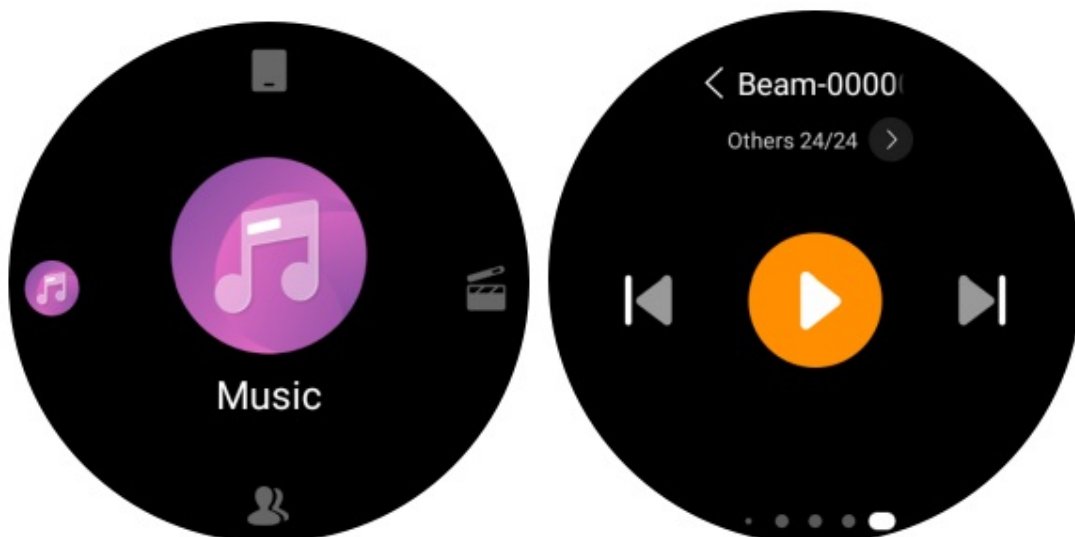


- **Shade Calibration** refers to adjusting the time it takes for the curtain to fully open and close. To do so, select this option and follow onscreen instructions.
- **Shade Forward** refers to reversing the curtain's movement direction when the close and open buttons operate contrary to the current direction.



## Speaker



When speakers such as SONOS are added, a Music feature tab will be visible on the Home screen for quick control of the speakers.

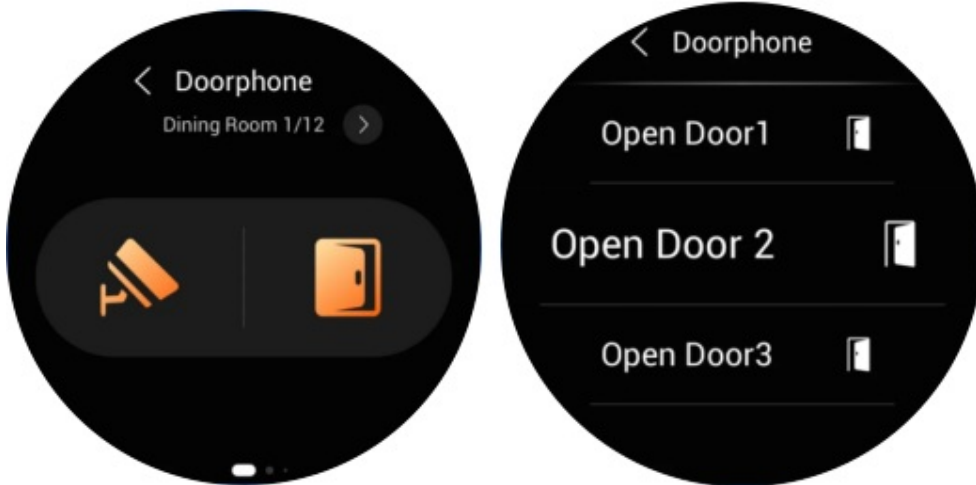


## Use the intercom

## Unlock door remotely


When you know who is at your door, you can open the door directly without communicating with the door phone.

1. Go to **Devices** , and find the door phone.
2. Tap  to open the door. Select the desired door to be opened if the door phone controls multiple doors.



### Unlock the door before answering a call

When receiving a call from the door phone, you will see its monitoring stream if it has a camera.

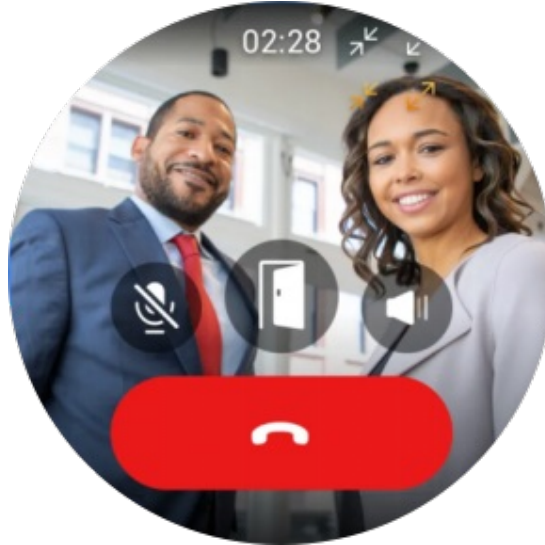
On the preview screen, tap  to open the door.



### Unlock the door during a call

When answering a call from the door phone, you can unlock the door during the call.

On the talking screen, tap  to release the door.




You are also able to call the door phone to see and hear who the visitor is. To do so, see the section [Make voice calls](#) in this guide.

## Integration

HyPanel Lux can integrate with Apple HomeKit and Amazon Alexa, providing effortless and convenient home control.

### Amazon Alexa

By integrating with Alexa, you can voice control all your Amazon devices by HyPanel Lux.

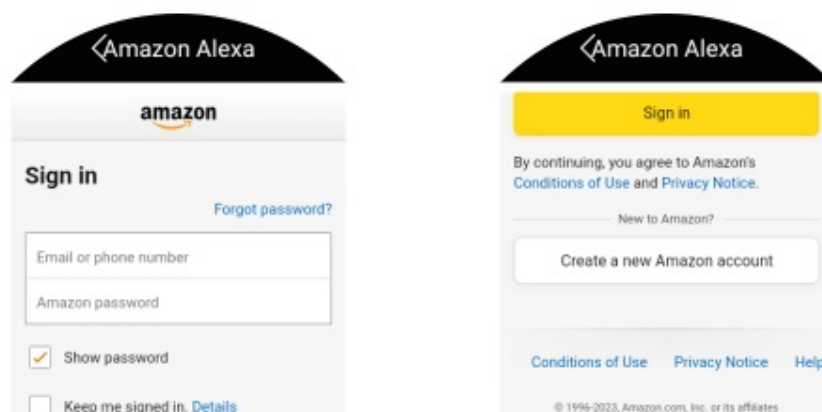
1. Swipe down from the top edge of any screen, then tap  > Integration > Amazon Alexa > Log in to Amazon.



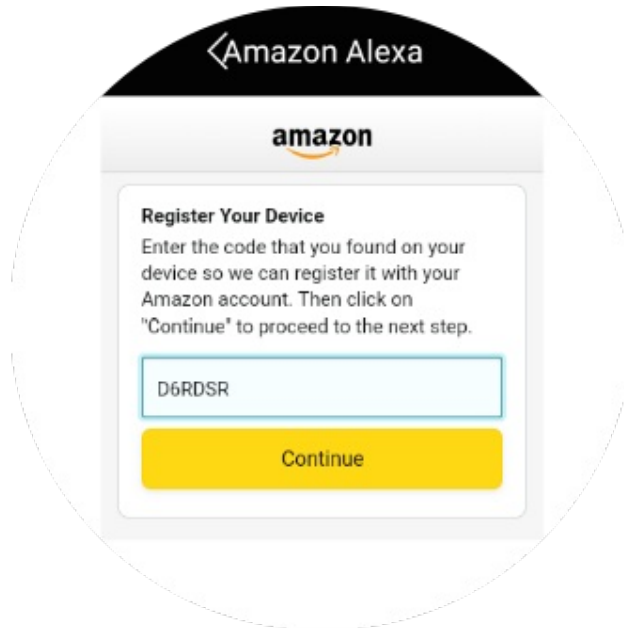
2. Tap Copy the code and browse after a code is displayed.



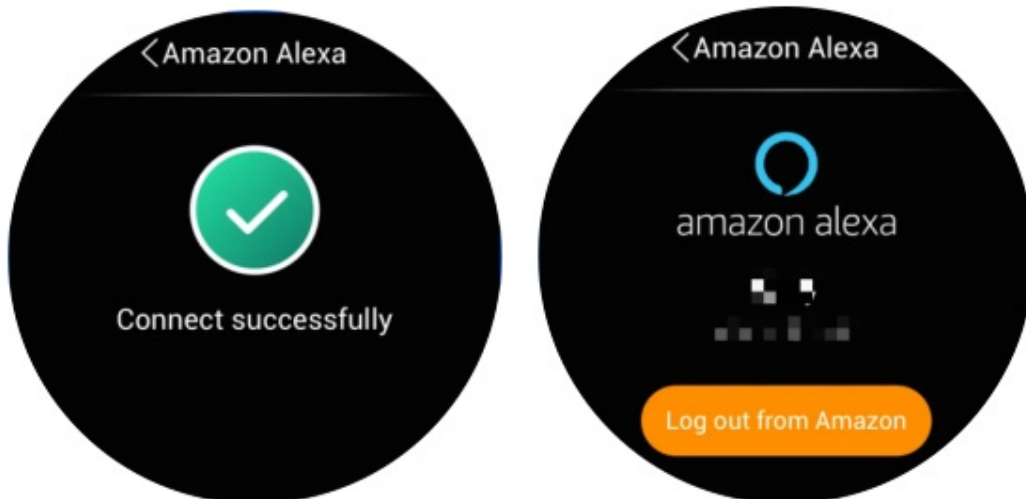
3. Sign in with your amazon account.



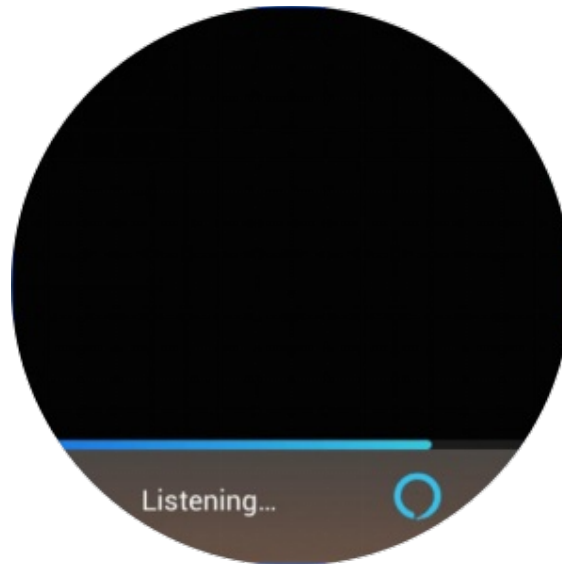
4. Long press the box to paste the code, and tap Continue.



5. Follow the onscreen instructions until you see the following screens.




6. Say "Alexa" and you will hear a sound response and see a blue light, which means it has heard you and is waiting for your your command. Please follow Alexa command guides when you issue the command.



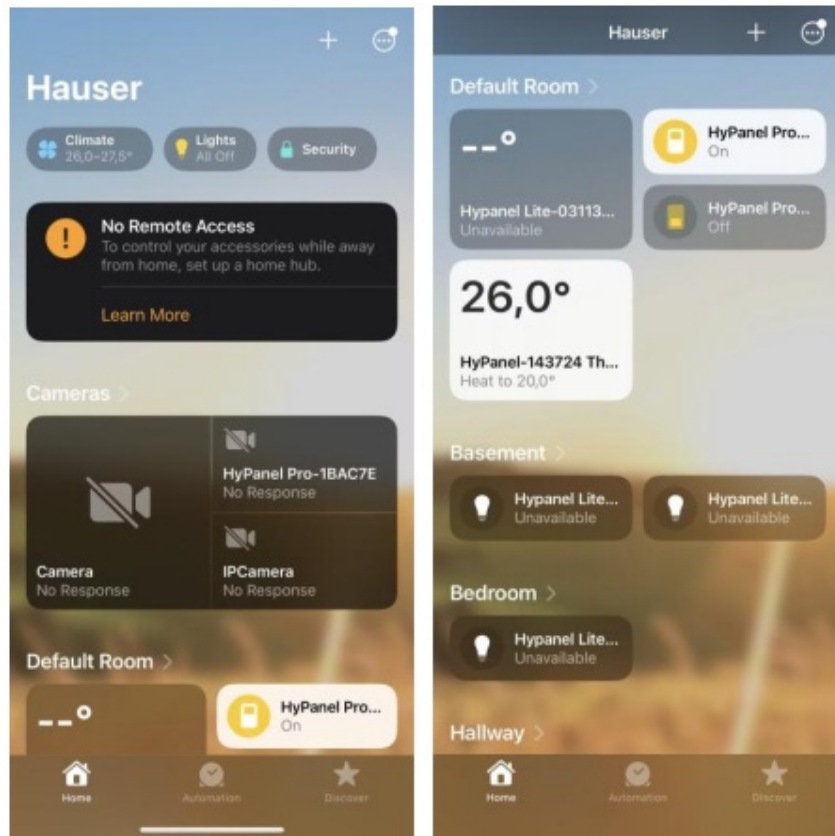
## Apple HomeKit

After integration, you can effectively control all devices connected to HyPanel Lux using Apple's Home app.

1. Make sure your Apple device is on the same network with the HyPanel.
2. Swipe down from the top edge of any screen, then tap  > Integration > Apple HomeKit. The following screen displays.



3. Open the Home app on your Apple device, log in with your iCloud account and continue to tap Add or Scan Accessory.
4. Scan the QR code using your Apple device. Follow the onscreen instructions to finish the setup.
5. All devices connected with HyPanel are added into your home. You can control on the Home app or through Siri.



## Home Automation

Scenes lets you control your smart devices based on an action, an event, a schedule, or with a simple tap. For example, automatically turn off the light when you leave, and play the music when you're back home.

### NOTE:

Before you can automate your home devices using Scene feature, you need to create scenes on either the [user web portal](#) or [BelaHome app](#).

## Activate your scene

### Automation scene types

The following are three types of automation scene and their symbols:

- **A scene with auto condition(s)** is a scene set to be activated based on a schedule or an event.

## NOTE:

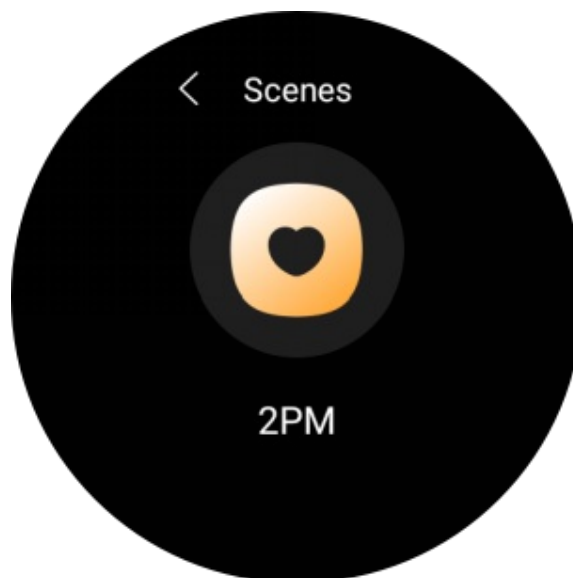
This type of scenes are not displayed on the HyPanel Lux screen. You can see them on user web portal or BelaHome app.

- **A scene with the manual condition** is a scene set to be activated based on a tap or click on the scene image.
- **A scene with both auto and manual conditions** is a scene based on a schedule, an event, and a tap or click. When any of the conditions is met, the scene will be activated.

### Run a scene with manual activation conditions

On the Scenes screen, to run a scene with manual conditions, just tap it. Or, press the physical button or rotate the knob if you configured.

The RGB light ring will turn to orange when the scene is activating.



### Run a scene with time or action conditions

You do not have to do anything to run an auto scene. Once the preset conditions are met, the scene is activated automatically. You can log into the user web portal or BelaHome app to see auto scenes without a manual trigger condition.

## Security

Use security modes to easily control and protect your home.

**NOTE:**

To arm your system, you have to firstly configure three default security modes, or create custom modes on either the [user web portal](#) or [BelaHome app](#).

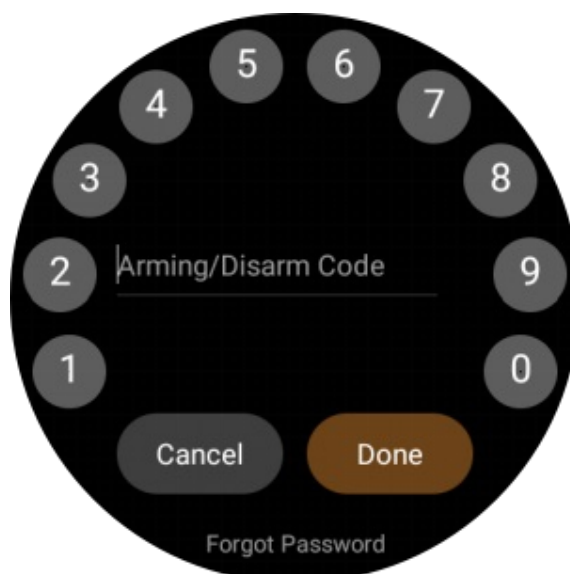
## Arm your home

To arm your system after you configure the security modes, do as the following:

1. On the Home screen, select **Security** , then tap the mode you want.



2. Enter the arming code (by default is 000000).



3. Wait for the arming count down to the end. Or tap **Skip** to arm your system right away.

**NOTE:**

The arming delay time can be modified on the user web portal or BelaHome app. (缺失加个链接到相关文档的相应章节)



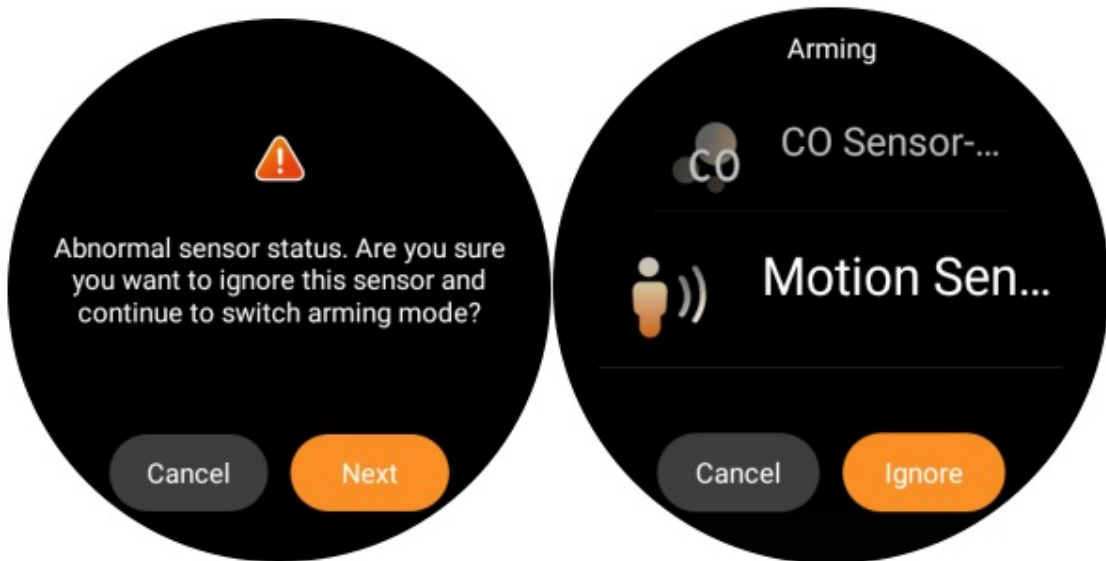
4. Once the system is armed, the selected security mode is highlighted.



During the arming process, if any associated sensor is detected as abnormal, a prompt will appear.

- To identify the malfunctioning sensor, tap **Next**.

- To proceed with the arming process despite the issue, simply tap **Ignore**. In this case, even if the bypassed device detects an abnormality, it will not send any alarms.



## Disarm your system

To disarm your system, tap the highlighted mode image again, and enter the disarm code which is 000000 by default. You'll know the system is disarmed when the mode image turns back to be dim.

## Deal with an alarm push

When your system is armed in a security mode and any included sensor triggered(except the bypassed ones), the system will sound an alarm and send a notification to the panel and BelaHome app.



To stop the alarm once you make sure your home and family are safe, tap **Disarm** and enter the code (By default is 000000). Your system is still armed in the security mode after the alarm is dealt with.


## Disable alarm siren and alarm push

By default, your HyPanel Lux sounds the siren and push the alarm when a sensor in the armed mode is triggered. You can silence the siren and disable the alert push on the panel.



To make the alert silent, do as the following:

1. Find the desired security mode, and tap  at the bottom.



2. Enter the code which by default is 000000.
3. The siren feature is disabled when you see the icon turns to .



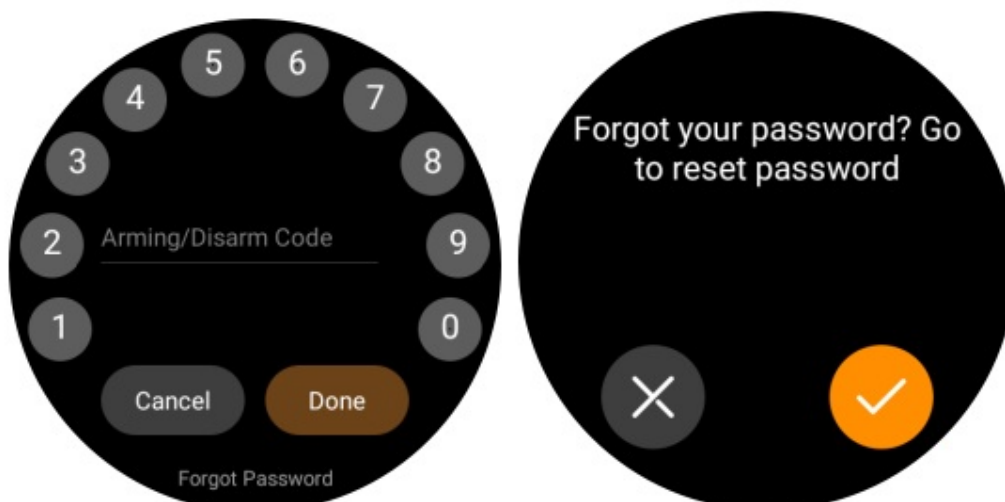
To enable the siren, tap , and enter the preset code. The icon turns to be  indicating that the siren function is on.

### Forgot arming/disarming code

To restore the default password, 000000, tap **Forgot Password** on the password required screen and follow the onscreen instructions. Two resetting options are provided based on your cloud connection status.

- Via reset email

If you've registered the administrator account and ensure that the devices are connected to the Internet, a code reset email will be sent to the family's administrator email address once you tap **Forgot Password**. Follow the instructions included to restore the default password.



- On the user web portal


Visit the [user web portal](#), and click **Settings > Change Security Code**.

## Energy


Use the Energy feature to track the power consumption of your devices, rooms, and whole home.

### NOTE:

- To check the energy, you need to log into the user web portal to enable Energy function tab to be displayed on the home screen. For detailed instructions, see [here](#).
- The Energy feature only applies to smart devices that support energy data collection.

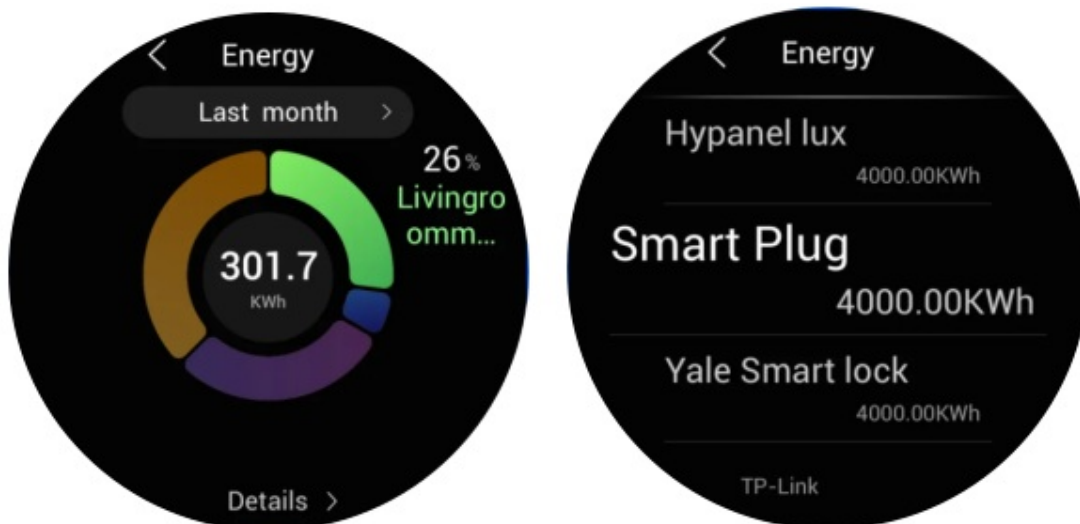
1. On the Home screen, select Energy .
2. On the Energy screen, you can see the day before:
  - The whole home power usage data showed in the center of the circle.
  - Top 3 power consumers.
  - Total energy consumption of the rooms excluding the top 3 (Other).



3. To see other times' energy consumption, tap  next to the time period.



4. To track each device's power usage in a room, tap the specific room.



## Communication in Family

You and your family members can make calls with each other, and send and receive messages anytime through HyPanel Lux.

### Register family administrator account



If you are the first person in your family to register the account, you will be the family administrator. Only the administrator of the family has the permissions to create and manage family member accounts.

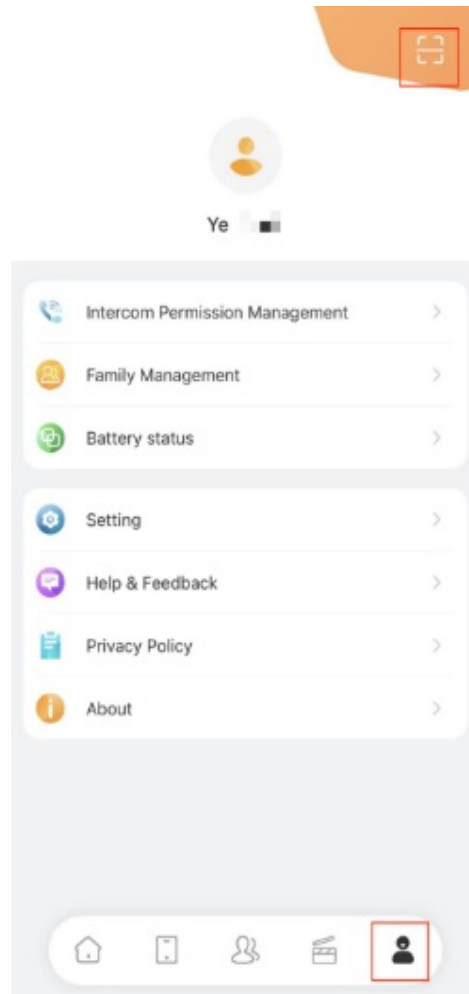
## **NOTE:**

Please contact your service provider if you are not sure whether your devices are connected to the cloud.

### **When devices connected to the cloud**

To register the account when the devices within your family are connected to the cloud, do any of the following:

- Contact your service provider to have your administrator account registered and activated.
  - Contact your service provider to have your devices connected to the cloud, and register account yourself by following the below steps.
1. Tap  on the home screen, or go to  > **System Settings** > **About** > **Family Account**. A QR code displays on the screen.
  2. Do one of the following:
    - If you already have an account associated with other families
      - a. Open BelaHome app, and log into your account.
      - b. Tap **Me** > **Scan icon**, and scan the QR code.



c. Tap Join the Family.


d. You can switch the families on the app's home screen.

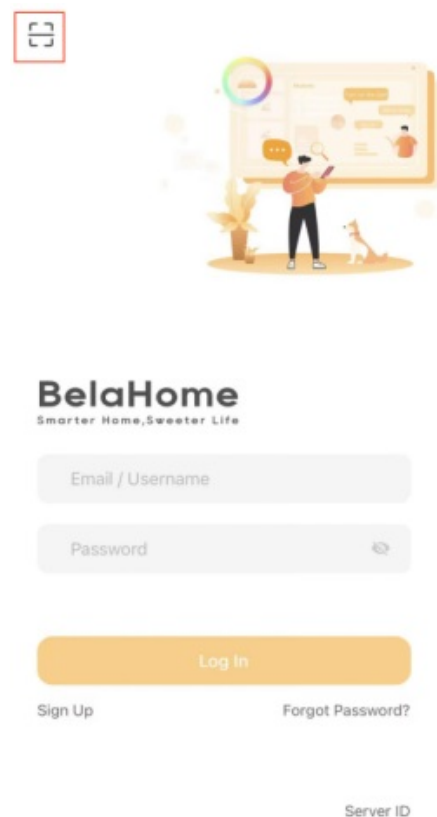
- If you are a new user
  - a. Open BelaHome app, and tap on the scan icon at the upper left.
  - b. Scan the QR code.
  - c. Enter a valid email address. The login credential will then be sent to this email.
  - d. Log into the BelaHome app with the credentials you receive.

**When devices running in Auto Discovery mode**

When devices are running in Auto Discovery mode and never connected to the cloud, the temporary administrator account has default username and password that are both *Admin888*.

You can also log into the BelaHome app by scanning QR code:

1. Ensure that your phone and devices are in the same local network.
2. Go to  > **System Settings** > **About** > **Family Account**. A QR code displays on the screen.
3. Open BelaHome app, and tap on the scan icon at the upper left.
4. Scan the QR code.




**NOTE:**

After setting a new password, scanning the QR code does not work for logging in.

Once the administrator account is created, you can login to BelaHome app and create family member accounts. Click [here](#) to see detailed instructions.

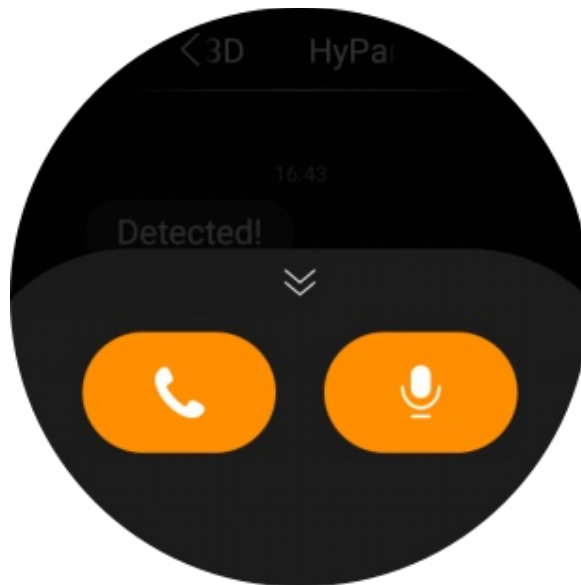
You can group call or make one-to-one call with any device, including the door phones, in your family, or family member's through HyPanel. You can also receive their calls on HyPanel.

To make calls, do as the following:




1. Select **Contacts** .
2. On the Contacts screen , do any of the following:
  - Tap Family Group to group call all panels within the family. They will auto-answer the call.
  - Select the family member or device you want to call.

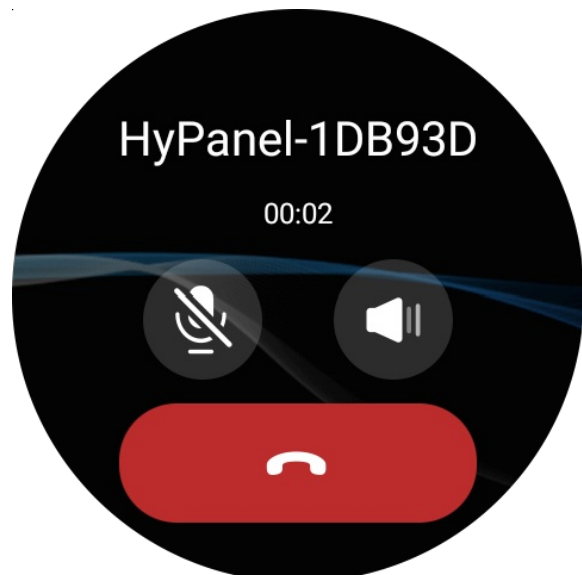


3. On the conversation screen, tap .





What else you can do on the voice call screen:

- Tap  to silence your microphone, so the called will not hear your voice.
- Tap  to adjust the volume.
- Tap  to hang up the call.

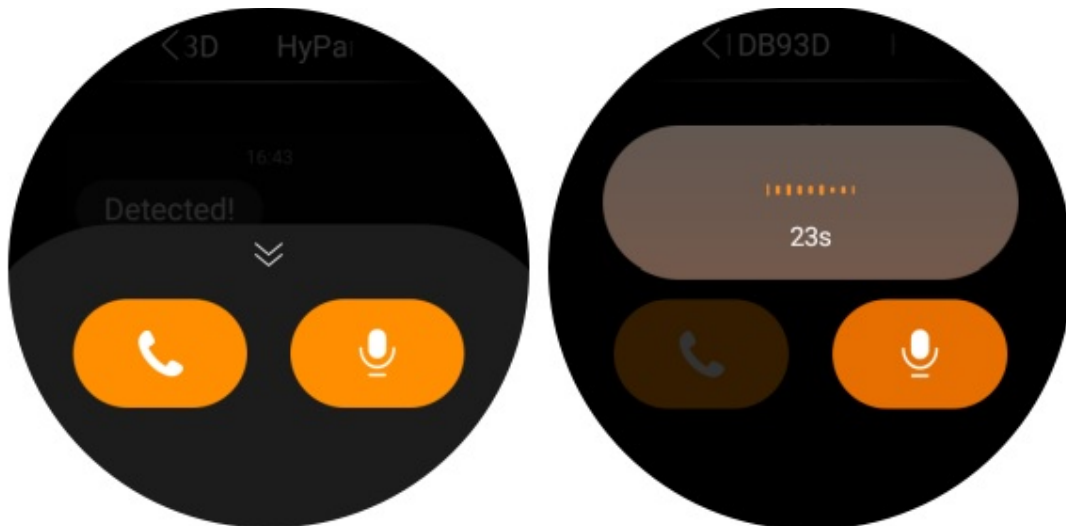


## Send audio messages

HyPanel Lux allows you to send and receive voice messages.

1. Select Contacts .
2. Tap Family Group to send all contacts a message, or select any desired member or device to sent messages to.
3. In the conversation, tap and hold  to record an audio message. Each message should be within 30 seconds.

To cancel before sending, slide your finger away while you are recording.




4. Lift your finger to send the message.

## Update, Restart, and Reset

### Update the system

Device update requires cloud connection. Alternatively, you can contact your service provider for assistance.

To update the device to the latest version, swipe down from the top edge of any screen, and tap  > **System Settings** > **Update**. On the Update screen, do any of the following:

- To update the firmware automatically, toggle on **Auto Update**. You can also set a specific update time period for the device to download and install available updates.

#### NOTE:

To upgrade the device in the preset time, the device must meet below 2 conditions: a)The device must be in standby mode during the previous hour, and b)The device must have no alarm and countdown set for the next hour.

- If Auto Update is disabled, any available update must be downloaded and installed manually with your consent. To do this , tap **Update**.

**NOTE:**

If your system already installs the latest version, the screen shows no Update button.




## Restart your HyPanel Lux

To restart the device's system, do any of the following:


- Press the restart button at the short-side edge (refer to the picture) using a paperclip or needle until the display turns off.



- Swipe down from the top edge of any screen to open Control Center, and tap  > Reboot.

## Restore HyPanel Lux to installer settings

To reset your device, do as the following.

1. Swipe down from the top edge of any screen to open Control Center.
2. Tap  > System Settings > Reset.

## NOTE:

The reset results depend on the device's usage mode your service provider selected in the initial setup.


- Choosing the Installation Code option will reset the device to the settings that your installer set up, and remove all user data and subsequently added devices.
- Selecting Auto Discovery mode will initiate a reset to factory settings, and delete all user data and devices.

Please consult with your service provider before resetting devices.

## Privacy Policy

As you use our services, you're trusting us with your information. We keep working hard to protect your data. The Privacy Policy is meant to help you be clear about what information we collect, why we collect it, and how you can protect your privacy.

To read the Privacy Policy, do as the following:

1. Swipe down from the top edge of any screen to open Control Center.
2. Tap  > **System Settings** > **About** > **Privacy Agreement**.

## Get Help

For videos and other manuals, visit <https://knowledge.akuvox.com>.

For help, contact us at <https://ticket.akuvox.com>