

PLANET CloudNMS Support List

Effective Date: 7 Nov 2025

Definition:

1. CloudNMS Support (Limited)

Indicates that the device can operate using a previous firmware version designed for the **CloudViewerPro** platform (the legacy PLANET cloud-based system). In this mode, the device can still connect to **CloudNMS**, but some advanced platform features are **not supported**.

2. CloudNMS Support (Full)

Indicates that the device runs on the latest firmware version fully compatible with the CloudNMS platform, providing complete access to all platform features.

3. Hardware Version Support

Some device models have multiple hardware versions. PLANET will only provide **CloudNMS Support (Full)** for the latest hardware version. Earlier hardware versions may only support **CloudNMS (Limited)** functions. Devices that have reached **End of Life (EOL)** status, even if they support **CloudNMS (Limited)** functions, will no longer be included under **CloudNMS Support (Full)**.

Example.

Layer 2/Layer 4 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-4210-8P2S	V2	X	O
GS-4210-8P2S	V3	v3.305b251017	O

Only **GS-4210-8P2S hardware version V3** fully supports all **CloudNMS** platform features. Devices with **CloudNMS Support (Limited)** can still connect using legacy firmware designed for the **CloudViewerPro** platform, but certain **CloudNMS** functions may be unavailable.

Device Category - Switch:

Layer 2/Layer 4 Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GSD-1002M	V1	v1.305b251017	O
GS-4210-8T2S	V1	v1.305b251017	O
GS-4210-16T2S	V2	v2.305b251017	O
GS-4210-16T2S	V3	v3.441b251001	O
GS-4210-24T2S	V2	v2.305b251017	O
GS-4210-24T2S	V3	v3.441b251001	O
GS-4210-24T4S	V1	v1.305b251017	O
GS-4210-24T4S	V2	v2.441b251001	O
GS-4210-24T4SR	V1	v1.305b251017	O
GS-4210-24T4SR	V2	v2.441b251001	O
GS-4210-48T4S	V2	X	O
GS-4210-48T4S	V3	v3.305b251017	O

Layer 2+ Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-5220-16S8CR	V2	v2.441b251001	O

Layer 3 Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
MGS-6320-8T2X	V1	Developing	O
XGS-6320-8X8TR	V1	Developing	O
XGS-6320-12X4TR	V1	Developing	O

Layer 2/Layer 4 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-4210-8P2S	V2	X	O
GS-4210-8P2S	V3	v3.305b251017	O

GS-4210-8HP2S	V1	X	O
GS-4210-8UP2S	V1	v1.305b251017	O
GS-4210-8P2C	V1	v1.305b251017	O
GS-4210-8P2T2S	V2	X	O
GS-4210-16P2S	V2	v2.305b251017	O
GS-4210-16P2S	V3	v3.441b250922	O
GS-4210-16P4C	V2	X	O
GS-4210-16P4C	V3	v3.305b251017	O
GS-4210-16P4C	V4	v4.441b250922	O
GS-4210-16UP4C	V2	X	O
GS-4210-16UP4C	V3	X	O
GS-4210-24P2S	V3	v3.305b251017	O
GS-4210-24P2S	V4	v4.441b250922	O
GS-4210-24HP2C	V1	X	O
GS-4210-24P4C	V2	X	O
GS-4210-24P4C	V3	v3.305b251017	O
GS-4210-24P4C	V4	v4.441b250922	O
GS-4210-24PL4C	V2	X	O
GS-4210-24PL4C	V3	v3.305b251017	O
GS-4210-24PL4C	V4	v4.441b250922	O
GS-4210-24UP4C	V2	X	O
GS-4210-24UP4C	V3	X	O
GS-4210-48P4S	V2	X	O
GS-4210-48P4S	V3	v3.305b251020	O
GS-4210-24UP4X	V1	v1.441b251002	O
GS-4210-16UP8T4X	V1	v1.441b251002	O

Layer 2+ Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-5220-8P2T2S	V3	Developing	O

Layer 3 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)*
GS-6320-8P2X	V1	Developing	O

GS-6320-24UP2T2XV	V1	X	O
GS-6320-24UP2T2XV	V2	Developing	O
MGS-6320-8HP2X	V1	Developing	O
XGS-6320-8UP4X	V1	Developing	O
GS-6322-24P4X	V2	v2.2412b251016	O
GS-6322-48UP4X	V1	V1.2412b251016	O

Industrial Layer 2/Layer 4 Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-801M	V2	v2.305b251017	O
IGS-4215-4T2S	V1	v1.305b251017	O
IGS-4215-8T2S	V1	v1.305b251017	O
IGS-4215-16T2S	V1	v1.305b251017	O
IGS-4215-16T2S-U	V1	v1.305b251017	O

Industrial Layer 2+ Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-4215-8T4X	V1	v1.441b251001	O
IGS-4215-16T4X	V1	v1.441b251001	O
IGS-4215-24T4X	V1	v1.441b251001	O
IGS-R4215-24T4X	V1	v1.441b251001	O
IGS-5225-4T2S	V2	X	O
IGS-5225-4T2S	V3	v3.2412b251016	O
IGS-20040MT	V2	v2.2412b251016	O
IGS-10080MFT	V2	v2.2412b251016	O
IGS-10020MT	V3	v3.2412b251016	O
IGS-12040MT	V3	v3.2412b251016	-
IGS-5225-8T2S2X	V3	X	O
IGS-5225-8T2S2X	V4	v4.2412b251016	O
IGS-5225-16T4S	V2	v2.2412b251016	O
IGSW-24040T	V4	v4.2412b251020	O

Industrial Layer 3 Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-6325-8T8S	V1	v1.2412b251016	-
IGS-6325-16T4S	V1	v1.2412b251016	-
IGS-6325-4T2X	V1	v1.2412b251016	O
IGS-6325-8T4X	V1	v1.2412b251016	-
IGS-6325-8T8S4X	V1	v1.2412b251016	-
IGS-6325-16T4X	V1	v1.2412b251105	O
IGS-6325-5X1T	V1	Developing	O
IGS-6325-20S4C4X	V2	v2.2412b251016	O
IGS-6325-20T4C4X	V1	Developing	O

Industrial Layer 2/Layer 4 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-4215-4P4T	V1	X	O
IGS-4215-4P4T	V2	v2.305b251017	O
IGS-4215-4P4T2S	V1	X	O
IGS-4215-4P4T2S	V2	v2.305b251017	O
IGS-4215-4UP4T2S	V1	v1.305b251017	O
IGS-4215-8P2T2S	V1	X	O
IGS-4215-8P2T2S	V2	v2.305b251017	O
IGS-4215-8UP2T2S	V1	v1.305b251017	O
IGS-4215-16P2T2S	V1	v1.305b251017	O

Industrial Layer 2+ Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-4215-8UP4X	V1	v1.441b250925	O
IGS-4215-16P4X	V1	v1.441b250930	O
IGS-R4215-24P4X	V1	v1.441b251106	O
IGS-10020HPT	V3	v3.2412b251105	O
IGS-10020HPT-U	V1	v1.2412b251105	O

IGS-10020PT	V4	v4.2412b251016	O
IGS-5225-4UP1T2S	V5	v5.2412b251016	O
IGS-5225-4UP1T2S-12V	V1	v1.2412b251016	O
IGS-5225-8P4S	V4	X	O
IGS-5225-8P4S	V5	v5.2412b251016	O
IGS-5225-8P4S-12V	V1	v1.2412b251016	O
IGS-5225-4P2S	V1	X	O
IGS-5225-4P2S	V2	v2.2412b251016	O
IGS-5225-8P2T2S	V3	X	O
IGS-5225-8P2T2S	V4	v4.2412b251016	O
IGS-5225-8P2T4S	V1	X	O
IGS-5225-8P2T4S	V2	v2.2412b251016	O
IGS-5225-8P2S2X	V3	X	O
IGS-5225-8P2S2X	V4	v4.2412b251016	O

Industrial Layer 3 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-6325-4UP2X	V1	v1.2412b251016	O
IGS-6325-8UP2S	V1	X	O
IGS-6325-8UP2S	V2	v2.2412b251016	O
IGS-6325-8UP2S2X	V1	X	O
IGS-6325-8UP2S2X	V2	v2.2412b251016	O
IGS-6329-8UP2S2X	V1	v1.2412b251016	O
IGS-6329-8UP2S4X	V1	v1.2412b251016	O
IGS-6325-16P4S	V2	v2.2412b251016	O
IGS-20160HPT	V2	X	O
IGS-20160HPT	V3	X	O
IGS-20160HPT	V4	v4.2412b251016	O
IGS-6325-24P4S	V1	Developing	O
IGS-6325-24P4X	V1	Developing	O
IGS-6325-24UP4X	V1	v1.2412b251016	O

Flat-type Layer 2/Layer 4 Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-4215-8T	V1	v1.305b251017	O
WGS-4215-8T2S	V1	v1.305b251017	O

Flat-type Layer 2+ Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-5225-8T2SV	V2	Developing	O
WGS-5225-8MT	V1	v1.2412b251016	-

Flat-type Layer 2/Layer 4 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-804HPT	V1	X	O
WGS-804HPT	V2	v2.305b251017	O
WGS-4215-8P2S	V1	X	O
WGS-4215-8P2S	V2	v2.305b251017	O
WGS-4215-8HP2S	V1	X	O
WGS-4215-8HP2S	V2	v2.305b251017	O
WGS-4215-16P2S	V1	X	O
WGS-4215-16P2S	V2	v2.305b251017	O

Flat-type Layer 2+ Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-4215-8P2X	V1	v1.441b251002	O
WGS-4215-8P2XV	V1	v1.441b250925	O
WGS-5215-16UP4X	V1	v1.441b251028	-
WGS-5215-16UP4XV	V1	v1.441b251028	-
WGS-5225-8P2S	V2	X	O
WGS-5225-8P2S	V3	Developing	O

WGS-5225-8P2SV	V2	X	O
WGS-5225-8P2SV	V3	Developing	O
WGS-5225-8UP2SV	V1	Developing	O

Flat-type Layer 3 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-6325-8UP2X	V1	Developing	O

Layer 3 Managed Switch – ITS Series			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
ITS-6326-16P-LV	V1	Developing	O
ITS-6326-16T-LV	V1	Developing	O
ITS-6326-8P8T-LV	V1	Developing	O
ITS-6326-16P-WV	V1	Developing	O
ITS-6326-16P2T-WV	V1	Developing	O
ITS-6326-16P2T2XS-WV	V1	Developing	O
ITS-6326-16P2TB-WV	V1	Developing	O
ITS-6326-16P2TB2XS-WV	V1	Developing	O
ITS-6326-16T-WV	V1	Developing	O
ITS-6326-18T2XS-WV	V1	Developing	O
ITS-6326-8P10T2XS-WV	V1	Developing	O
ITS-6326-8P8T-WV	V1	Developing	O

Layer 2+ Managed Switch – ITS Series			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
ITS-5216-8P2TB-WV	V1	v1.441b250930	-
ITS-5216-8P4T-WV	V1	v1.441b250930	-

Layer 2/Layer 4 Managed AV Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
AVS-4210-24HP4X	V1	v1.403b250922	O

Layer 2+ Managed AV Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
AVS-4210-8HP2X	V1	v1.441b251107	-

Layer 2+ Managed Metro Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
MGSD-10080F	V2	Developing	O
MGSW-24160F	V4	v4.441b251001	O

Layer 3 Managed Metro Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
MGS-6320-2T6S2X	V1	Developing	O
MGSW-28240F	V3	Developing	O

Layer 2+ Managed TSN Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
TSN-5225-4T2S	V1	v1.2412b251016	O
TSN-5225-4T	V1	v1.2412b251016	O

Layer 3 Managed TSN Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
TSN-6325-8T4S4X	V1	v1.2412b251016	O

Industrial IP67-rated Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-5227-6T	V2	v2.2412b251016	O

Wireless AP Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WS-1032P	V1	Developing	O

Device Category – Access Point:

Wireless Access Point/Bridge Wi-Fi 7			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-C5100BE	V1	v1.2102b251003	O
WDAP-W3600BE	V1	v1.2102b251022	-

Industrial Wireless Access Point/Bridge Wi-Fi 7			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IAP-3600BE	V1	Developing	O
IAP-3600BE-4PF	V1	Developing	O

Outdoor Wireless Access Point/Bridge Wi-Fi 7			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-3600BE	V1	v1.2102b251022	-

Wireless Access Point/Bridge Wi-Fi 6			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-C1800AX	V2	Developing	O
WDAP-W1800AXU	V1	Developing	O
WDAP-C3000AX	V1	v1.2410b251017	O
WDAP-W3000AX	V1	v1.2410b251021	O

Industrial Wireless Access Point/Bridge Wi-Fi 6			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IAP-1800AX	V1	Developing	O
IAP-2400AX	V1	Developing	O

Outdoor Wireless Access Point/Bridge Wi-Fi 6

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-1800AX	V1	Developing	O
WDAP-3000AX	V1	v1.2102b250922	O

Wireless Access Point/Bridge Wi-Fi 5

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-C7210E	V2	Developing	O

Device Category – Router:

Network Security VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
VR-100	V1	Developing	O
VR-300	V1	Developing	O
VR-300F	V1	Developing	O
VR-300P	V1	Developing	O
VR-300FP	V1	Developing	O

Industrial Network Security VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IVR-100	V1	Developing	O
IVR-300	V1	Developing	O
IVR-300FP	V1	Developing	O

Network Security Wireless VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
VR-300FW-NR	V1	Developing	O
VR-300W5	V1	Developing	O
VR-300W6	V1	Developing	O
VR-300W6A	V1	Developing	O
VR-300PW5	V1	Developing	O
VR-300PW6	V1	Developing	O
VR-300PW6A	V1	Developing	O

Industrial Network Security Wireless VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IVR-300W	V1	Developing	O

Industrial 4G/5G Cellular Gateway

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
FWA-2100-NR	V1	Developing	O
ICG-2515-NR	V1	Developing	O
ICG-2515F-NR	V1	Developing	O
ICG-2515W-NR	V1	Developing	O
ICG-2515FW-NR	V1	Developing	O

Industrial 4G/5G Cellular Gateway

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
LCG-350W-NR-EU	V1	Developing	O
LCG-350W-NR-US	V1	Developing	O
LCG-300-EU	V1	Developing	O
LCG-300-US	V1	Developing	O
LCG-300W-EU	V1	Developing	O
LCG-300W-US	V1	Developing	O
LCG-300-NR-EU	V1	Developing	O
LCG-300-NR-US	V1	Developing	O

802.11ah Halow Wi-Fi Bridge/Station

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
HLB-100-EU868	V1	Developing	O
HLB-100-US915	V1	Developing	O

Device Category – Network Devices:

Managed Media Converter			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GT-915A	V1	Developing	O
XT-905A	V1	Developing	O
XT-915A	V1	Developing	O
XT-925A	V1	Developing	O

Industrial Managed Media Converter			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGT-900-1T1S	V1	Developing	O
IGT-900-2T2S	V1	Developing	O
IXT-900-1X1T	V1	Developing	O
IXT-900-2X	V1	Developing	O
IXT-900-2X1T	V1	Developing	O
IXT-900-2X1PD	V1	Developing	O
IXT-900-1X1UP	V1	Developing	O
IXT-900-2X1UP	V1	Developing	O
XT-925A	V1	Developing	O

Industrial Managed TSN Media Converter			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
TSN-900-2T2S	V1	Developing	O

802.3at PoE+ Managed Injector Hub			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
POE-1200G	V6	Developing	O
POE-2400G	V6	Developing	O
HPOE-1200G	V6	Developing	O
HPOE-2400G	V6	Developing	O

802.3at PoE+ Managed Injector Hub

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
UPOE-800G	V3	Developing	O
UPOE-1600G	V3	Developing	O
UPOE-2400G	V3	Developing	O

Release History:

Version	Date	Description
v1.0	2025/11/07	Initial release