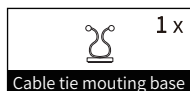
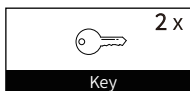
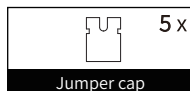
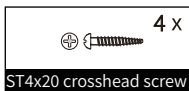


Unpacking

Before using the device, check the device model and ensure that the shipped box includes the following items:



Before You Start

Tools needed

(not included in shipped box)

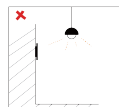
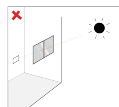
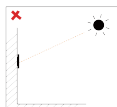
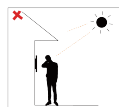
- Cat Ethernet Cable
- Crosshead Screwdriver
- Electric Drill

Voltage and Current Specifications

- It is suggested that use PoE to power on device.

Requirements

1. Place the device away from sunlight and light sources to prevent potential damage.
2. Do not place the device in the high-temperature, and humid environments or in surroundings impacted by magnetic field.
3. Install the device on the flat surface securely to avoid personal injuries and property loss caused by device's falling.
4. Do not use or place the device near heating objects.
5. If installing the device indoors, please keep device at least 2 meters away from light, and at least 3 meters away from window and door.



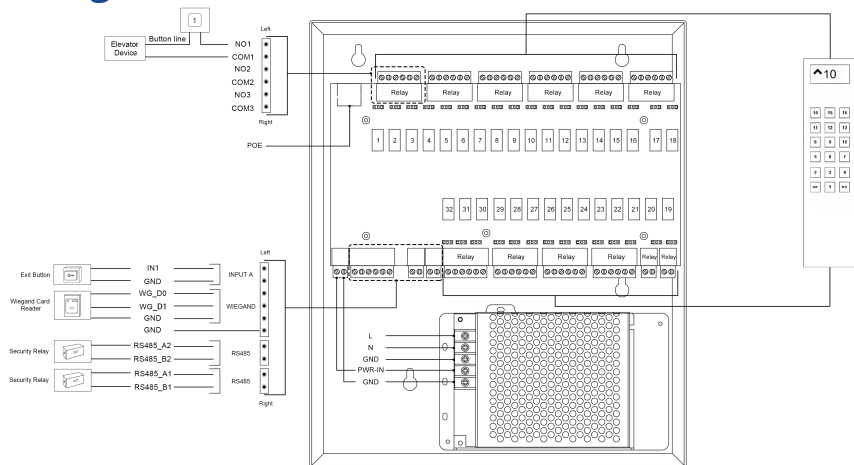
Warning!

1. To ensure safety, avoid touching power core, power adapter, and device with wet hands, bending or pulling the power core, damaging any components, and use only qualified power adapter and power cord.
2. Be careful that standing up on the area under the device in case of personal injuries cause by hitting the device.

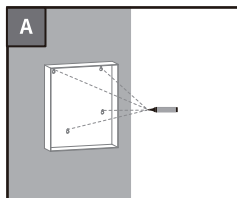
Cautious

1. Do not knock device with hard objects.
2. Do not press down hard on the device screen.
3. Do not expose device to chemical products, such as alcohol, acid liquid, disinfectants, and so on.
4. To prevent the device installation from becoming loose, ensure accurate diameters and depths of screw holes. If the screw holes are too large, use glue to secure the screws.
5. Use wet cloth clean device surface softly, and then wipe the surface with dry cloth for cleaning the device.
6. If there is abnormal situation of the device, including uncommon sound and smell, please power off the device and contact Akuvox Technical Team immediately.

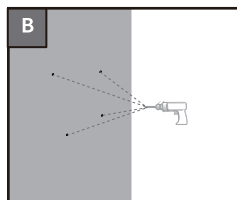
Wiring Interface



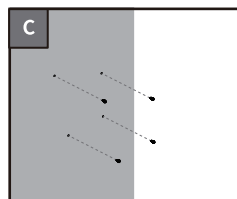
Installation



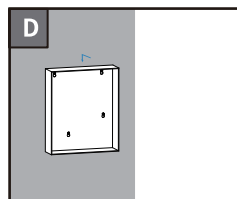
Place EC33 in a position where it needs to be installed and mark four holes of the back cover on the wall.



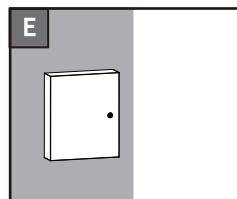
- Take down the EC33.
- Use an electric drill to drill holes with a diameter of 6mm and a depth of 25mm.



- Insert **plastic wall anchors** into holes.
- Screw four **ST4x20 crosshead screws** into **plastic wall anchors**, and the end of screw should be left about 2mm.



Hang the EC33 as picture shown, then tighten **ST4x20 crosshead screws**.



Please wire as needed, the installation is done.

Note: The wires can be passed through the holes on the top of the EC33 box by using silicone cushions.

Device Test

Please verify the device status after installation:

- **Network:** Hold SW2 button for 5 seconds to announce the IP address. Network is working properly if the IP address is obtained.

Operation

- **Reset:** Hold SW2 button for 5 seconds to announce the IP address.


Warranty

1. Akuvox warranty does not cover intentional mechanical damage or destruction caused by improper installation.
2. Do not attempt to modify, alternate, maintain, or repair device by yourself. Akuvox warranty does not apply to damages caused by anyone who is not representative of Akuvox or an Akuvox authorized service provider. Please contact Akuvox Technical Team if the device need to be repaired.

Get Help

For help or more assistance, contact us at:

 <https://ticket.akuvox.com/>

 support@akuvox.com

Scan the QR code to get more videos, guides, and additional product formation.



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